Alexander Schulz Universitätsbibliothek – Center für Digitale Systeme (CeDiS) Freie Universität Berlin





# Digital Examination Spaces – 3<sup>rd</sup> Generation







### **E-Examinations – Introduction**

#### Intentions

- Efficiency: remedy for increased amount of exams (qua Bologna)
  - Rationalization: Reducing the required amount of time for the grading process<sup>1</sup>
- Effectivity: Wholististic E-Learning up to the Exam
  - Didactics: Avoid media discontinuity<sup>2</sup>
- Organization: Foundation for university wide institutionalization<sup>3</sup>
  - Legal: Clarification of legal conditions for computer based examinations
  - Technology: safe, secure and scalable examination software solutions
  - Logistics: Provision of spatial capacities



vgl. Schulz & Apostolopoulos (2011)
 vgl. Schulz (2016)
 vgl. Schulz (2017)





# STRUCTURE

#### # 1st Generation (2007-2012): BYOD-Pools

EEC

EEC<sup>2</sup>

- # 2nd Generation (2013-2018):
- # 3rd Generation (from 2019):
- # Literature





#### **Requirements 1st Generation**

- Volumen for as many participants as possible (>150)
- Sufficient space for every participant
- Sufficient bandwidth for examinations with large cohorts (>150ptcps)
- Low investment and operating costs for the university
- Hybrid operational conceps as lecture- and examination-hall





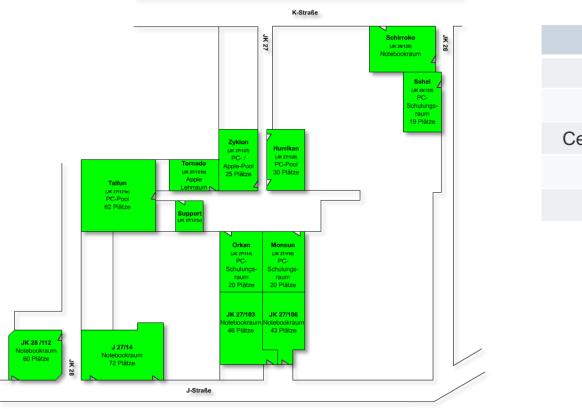
#### **Project FU E-Examinations – Digital Lecture- and Examination-Hall**

- Trial: Use of student laptops as BYOD-Scenarios
- Create: Infrastructur for BYOD-Scenarios
- Evaluate: scalable examinations software solutions or LMS for examinations
- Create: Foundations for university wide institutionalization
- Cooperate: with laptop manifacturers for cheapened offers





#### Floorplan BYOD-Halls and classic PC-Halls of computing center



	Capacities
Total	417 places
BYOD	221 places
Central PC-Halls	196 places
<b>Divided into</b>	12 rooms





#### BYOD-Hall (Exam in Statistics Summer Semester 2008 in Room J27/14)







#### BYOD-Halls (JK28/112 und JK27/103)





Pic Source: CeDiS, FUB





#### Lessons Learnt (a)

- (+) BYOD-Halls account for *low* investment costs (ca. 50.000€)
- (+) Digital Exa,ms reduce the grading time of examinations<sup>1</sup>
- (+) (-) Digital Exams are demanded by lecturers, who are otherwise *not* involved into using E-Learning tools in their lectures
- (-) total 12 exam-halls (4 x BYOD and 8 x central PC-halls) require *too much* technical (and didactical) personnel for supervision
- (-) high preparation time between exams (75-90min)
- (-) Laptop offers too expensive in comparison to normal retailers (albeit cooperations)



<sup>1</sup> vgl. Schulz & Apostolopoulos (2011)



#### Lessons Learnt (b)

- (-) BYOD technical<sup>1</sup> and thus legally *unsafe* (and heterogenity of BYOD increases demand for support)
- (-) missing air conditioning and bad ventilation of halls (esp. in summer) legally highly problematic
- (-) bad acoustic conditions
- (-) inclusion or integration of disabled persons in BYOD-Halls complicated
- (-) only few matured examination software solutions available on the market
- (-) LMS: missing functions, missing technical safety





# STRUCTURE



#### # 2nd Generation (2013-2018): EEC

- # 3rd Generation (from 2019): EEC<sup>2</sup>
- # Literature





#### **Requirements 2nd Generation (a)**

- Volumen for as many participants as possible (>150)
- Sufficient space for every participant
- Sufficient amount of places for inclusion of disabled persons
- Redundant network infrastructure in examination hall
- Moderate operating costs for the university
- Operating concept as genuine examination hall





#### **Requirements 2nd Generation (b)**

- Reducing of preparation times between examinations
- Redundante examination servers
- Air condition, ventilation and glare shields
- Automatized system control (whole hall and PCs)
- Acoustic optimization (to increase focus/concentration on exam)
- (Tiny) zone for technical administration





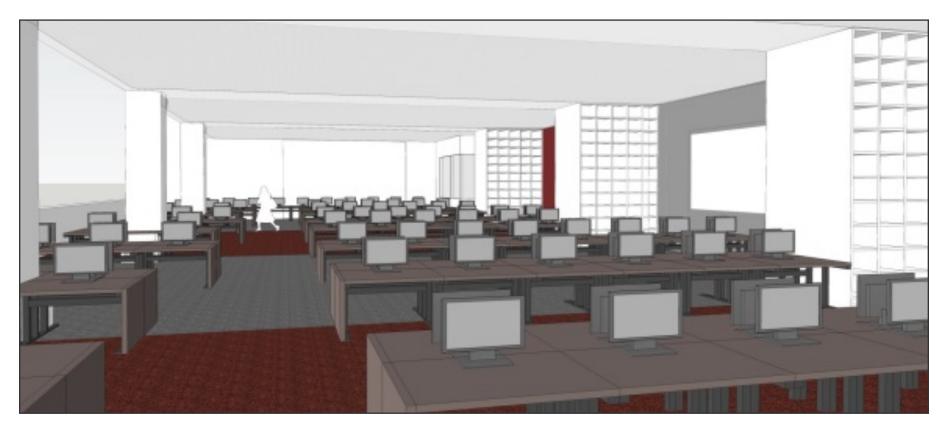
#### Working Area at CeDiS: FU E-Examinations

- Use: University owned PCs under automized system control
- Create: sustainable and redundant infrastructur for e-exams
- Evaluation: Operating concept (and concept for use of the hall)
- Create: Legal foundation within examination regulations
- Cooperations: with further educational institutions and universities in Berlin





#### 2012: Setting up the E-Examination Center



Pic Source: Gewers und Pudewill Architects



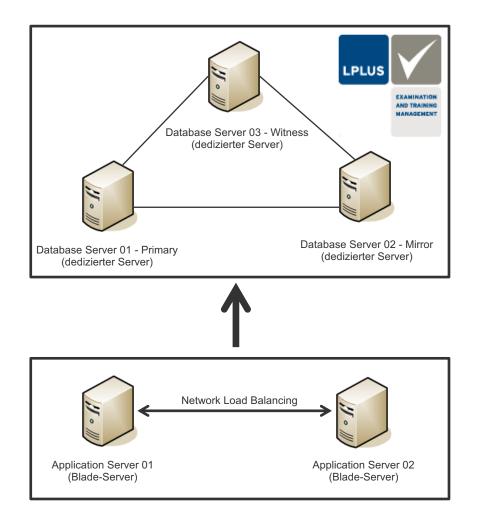


#### 2013: First exam in the E-Examination Center









Exams-Servers as high availability cluster

**Production (physical):** 

2 x application servers 3 x database servers

## Test- and Staging-System (virtualized):

2 x application servers 3 x datenbank servers i.e. for update testing, reproducing of bugs etc.



CeDiS



Example: July, 11th 2019	
09:15 – 09:30h	Admission of Students
09:30h	Start Exam 1: DaZ K1 (Deutsch als Zweitsprache)
10:30h	End of Exam, Students let out, Prep Time
10:45 – 11:00h	Admission
11:00h	Start Exam 2: DaZ K2
12:00h	End of Exam, Students let out, Prep Time
12:15 – 12:30h	Admission of Students
12:30h	Start Exam 3: DaZ K3
<b>12:30h</b> 13:30h	Start Exam 3: DaZ K3 End of Exam, Students let out, Prep Time
13:30h	End of Exam, Students let out, Prep Time
13:30h 13:45 – 14:00h	End of Exam, Students let out, Prep Time Admission of Students
13:30h 13:45 – 14:00h <b>14:00h</b>	End of Exam, Students let out, Prep Time Admission of Students Start Exam 4: Arbeitspsychologie
13:30h 13:45 – 14:00h <b>14:00h</b> 16:00h	End of Exam, Students let out, Prep Time Admission of Students Start Exam 4: Arbeitspsychologie End of Exam, Students let out, Prep Time

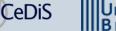




#### **Operational concept of the E-Examination Center**

- 151 x PC-Places (incl. 6 x inclusion)
- Zones for up to 4 x parallel examinations
- First exam hall in Berlin region
- Use as genuine exam hall
- Personnel 2013: 1 x FTE, 4 x students
- Personnel 2018: 1,7 x FTE, 6 x students
- Yearly capacity for up to 40,000 single tests
- Normative foundation in FUB's study and examination regulations (Rahmenstudien- und -prüfungsordnung => RSPO of FUB)

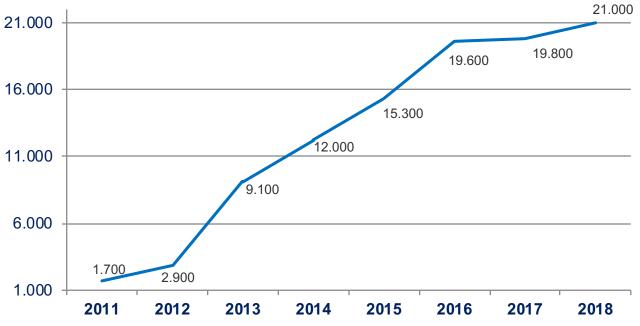






#### Single tests (~participants)

OTHE



Jahre*	EP*
2011	1.700
2012	2.900
2013*	9.100
2014	12.200
2015	15.300
2016	19.600
2017	16.700
2018	21.000

Between taking into operation of EEC in feb 2013 and nov. 2019 more than <u>105,000 single tests</u> (~ participants) have been conducted.

\* from 2013 incl. external clients





#### Lessons Learnt (a)

- (+) EEC reduces preparation time between exams down to 30mins
- (+) in EEC only few technical (and didactical) supervision required
- (+) (Automized) air condition and ventilation absolutely required esp. in summer
- (+) optimized acoustic conditions
- (+) Inclusion possible on up to 6 x places
- (+) Homogenic university owned infrastructure is technically easy to administrate and thus legally safer than BYOD





#### Lessons Learnt (b)

- (-) EEC has *high* initial costs of investment (~1,3 Mio €)
- (-) Alarm and anti theft is required
- (-) University owned PCs need renewal every 5 yrs require follow up investment
- (-) EEC focussed on participants, not on supervision personnel
- (+) (-) Versatility of EEC besides exams is low





# Structure

- # 1st Generation (2007-2012): BYOD-Pools
  # 2nd Generation (2013-2018): EEC
  # 3rd Generation (from 2019): EEC<sup>2</sup>
- # Literature





#### **Requirements 3rd Generation**

- All reqs from 2nd generation and:
  - Operational concept as "Self Contained Examination Workspace" with separated examination, training and backoffice work areas
- Touch-PCs for newer question types (currently under eval.)
- Capacities for distant oral exams in international study courses





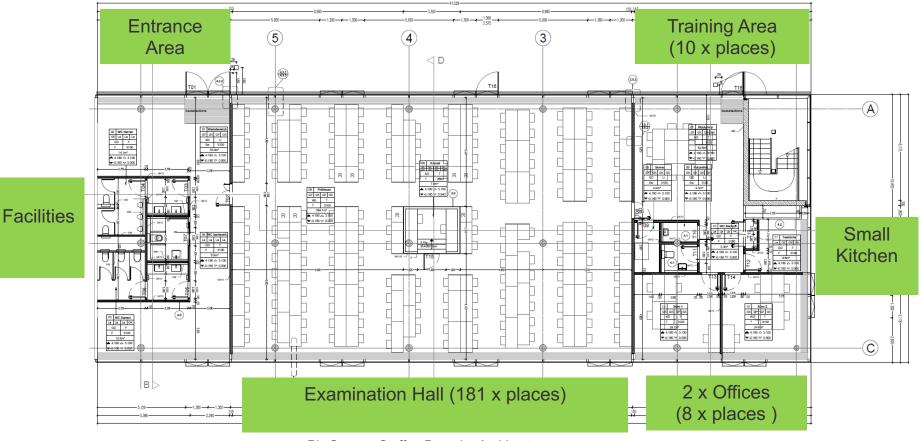
#### **Working Area FU E-Examinations**

- Operative personnel directly at place
- Evaluation: extended operational concept (and room concept) and new question types
- Cooperation: Cooperations: with further educational institutions and universities (Berlin University Alliance – Electronic Assessment Alliance => BUA EA<sup>2</sup>)





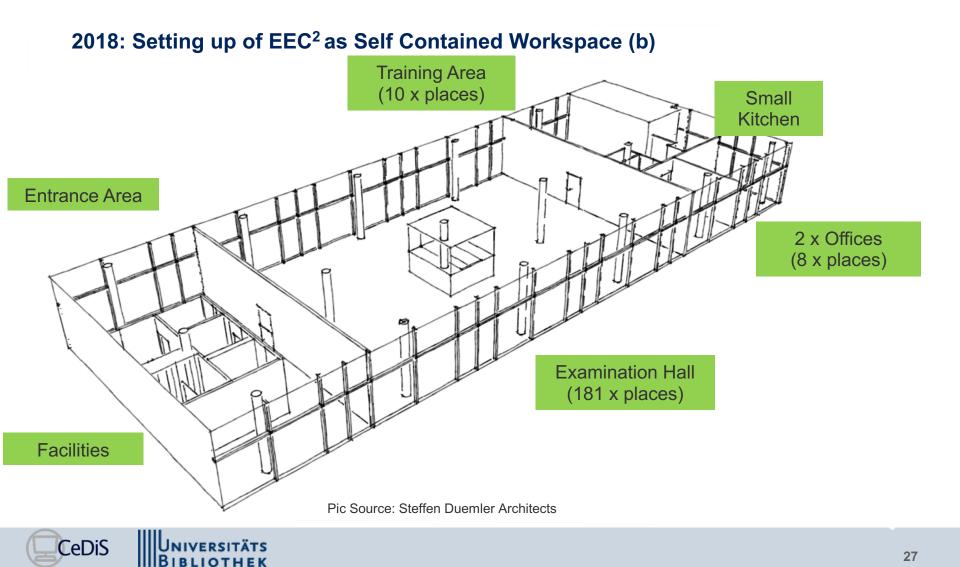
#### 2018: Setting up of EEC<sup>2</sup> as Self Contained Workspace (a)



Pic Source: Steffen Duemler Architects

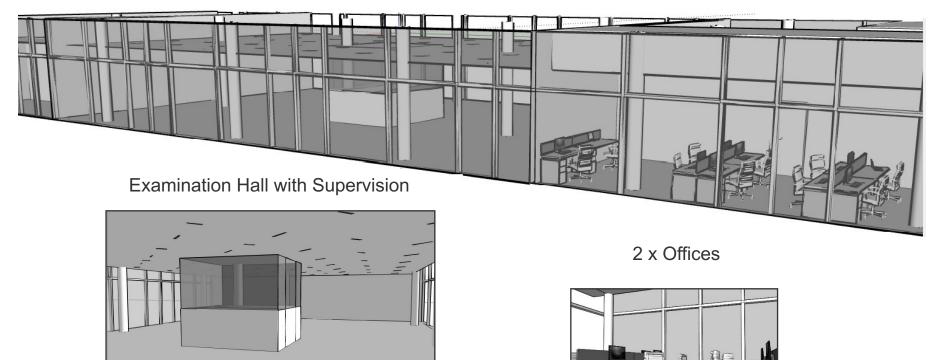








#### 2018: Setting up of EEC<sup>2</sup> (Simulations)









#### 2018: Setting up of EEC<sup>2</sup>

NIVERSITÄTS

IBLIOTHEK







#### 2018: Setting up of EEC<sup>2</sup>



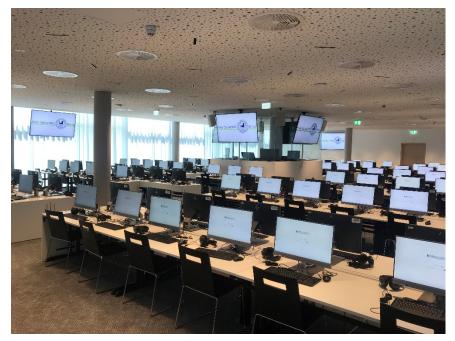






2019: First Exam on July, 22nd 2019









#### 2019: First Exam on July, 22nd 2019

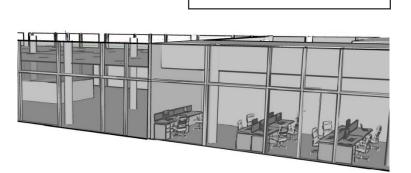






#### **Operational concept: EEC<sup>2</sup> as Self Contained Workspace**

- 181 x places (incl. 8 x inclusion)
- Zone for 2 x parallel exams
- Separated training area (to be used as extended area for integration of disabled persons) up to 10 x places
- Largest examination hall in Berlin region
- Use as genuine exam hall
- Personnel 2019: 2 x FTE, 7 x Students
- Capacity for up to 45.000 single tests







#### Perspective

- Extension of question types qua availability of touch displays:
  - Editing of mathematic and chemical formulas
  - Drawing, sketches, marking etc.
- Increase of amount of formative assessments
- Distant oral examinations (for international study courses)
- Parallel operation of both EECs at latest in 2022
- possibly more cooperations with further educational institutions and universities in Berlin







**BYOD-Pools** 

EEC

EEC2

# Structure

- # 1st Generation (2007-2012):
- # 2nd Generation (2013-2018):
- # 3rd Generation (from 2019):

#### # Literature





#### Literature

- Dawson, P. (2016): Five ways to hack and cheat with bring-your-own-device electronic examinations. In: British Journal of Educational Technology 47 (4), S. 592–600. DOI: 10.1111/bjet.12246
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#### Thanks for your attention :-)

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